

# VoIP Phone

SFT-1200/SFT-1100

SFT-9200/SFT-9100

QIG v1.1



# 1 Over view

This phone is a full-feature telephone that provides voice communication. Read this QIG carefully to learn how to operate this product and take advantage of its features.

## Package Contents

When unpacking the VoIP phone, ensure all the following items are present and undamaged. If anything appears to be missing or broken, contact your dealer for a replacement.

1. VoIP Phone
2. Handset
3. AC Adaptor
4. RJ-45 Cable
5. Quick Installation Guide (This document)

## 2 Product Description

This chapter contains important information to help you familiarize yourself with the functions of the VoIP phone.

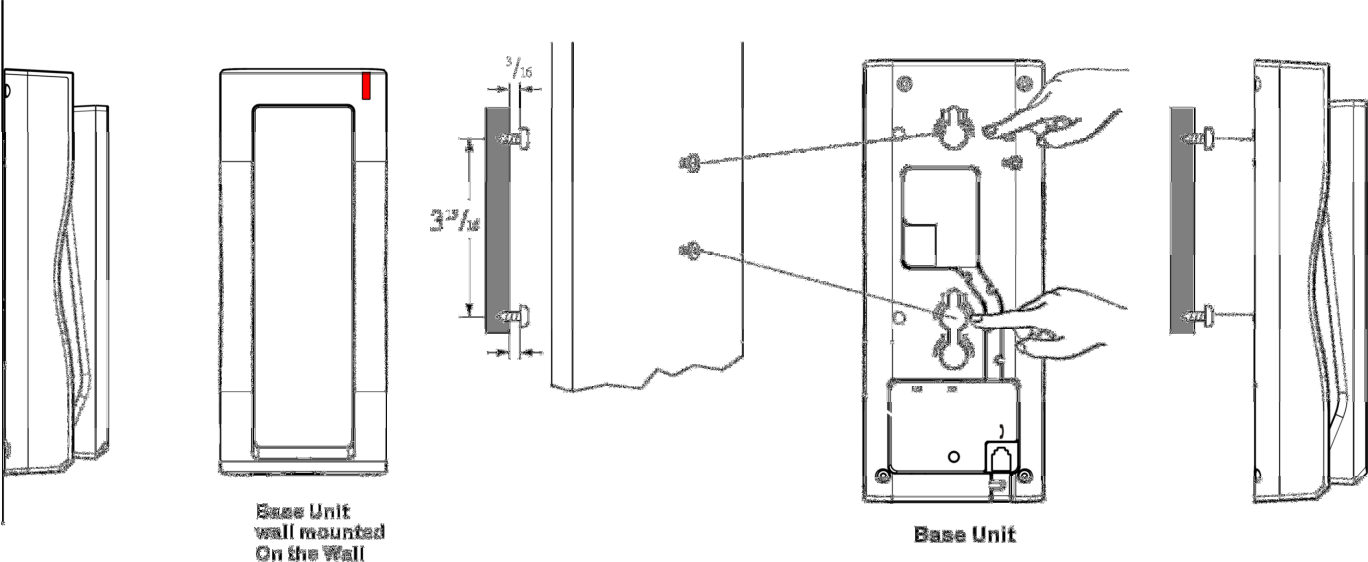
### Front View



Name	Description
1 Ring Indicator	A red light to indicate incoming calls or unheard messages
2 Dialing Pad	Press the buttons to dial a phone number or enter alphabetical characters.
3 Speed dial Service Keys	Press any of the keys to speed dial the preset number.
4 LINE 1 / LINE 2	Press to engage or answer a call, or release an active call.
5 Hold	Press to put an active call on hold.
6 Mute	Press to mute an active call.
7 Message	Press to listen to voice messages.
8 Volume control keys	Increases or decrease the volume for the currently active voice receiver for handset. The volume button also controls the ringer volume when on-hook.

# 3 Installation

The following illustration shows how to install the phone on the wall.



## 4 Operation

### Answering a Call

An incoming call is indicated by a ringing tone and a flashing indicator at the top of base units. You can answer the call by doing one of the followings:

- Pick up the **handset** to answer the call.
- Press the **Line (Line1/Line2)** key on the base to answer the call.

### Making a Call

#### Dialing with the Keypad

- Enter the telephone number with the alphanumerical keypad.
- After entering the number you want to call, press the # key to force dialing or wait for 4 seconds before the number is dialed automatically.

#### Using the Speed dial keys

You can use the 6 pre-assigned speed dial hotkeys, to configure the most commonly dialed numbers. Use the function to dial a number quickly, instead of keying in a complete number.

To call a number using speed dialing, follow the steps below:

- Press the speed dial hotkey that has been pre-assigned to the phone number and the call will start automatically.

### Call Options

While a call is in progress, a number of additional options are available.

#### Putting a Call on Hold

You may want to put a call on hold temporarily while doing some work or attending to a second incoming or outgoing call. To put a call on hold, do one of the following:

- Press the **HOLD** key on the phone to put the call on hold.
- When you receive a second call, press the next available **LINE** key to attend to the new call, and the first call will be put on hold automatically.

#### Checking Voice Messages

If the **message waiting indicator** at top of handset or base unit lights up in red, it indicates that there are one or more new messages in voicemail box.

- Press the **MESSAGE** key on the phone to retrieve voice messages.

(An external ITSP or PBX must support voice message feature. And you need to set a voice message code before using the voice mail feature.)

## 5 Support

To configure through the web browser, do the following:

1. Ensure the phone is powered up and connected to a DCHP network.
2. Pick up the handset and then press \*112\*113#, the IP address is announced by the phone.
3. Open your browser (such as Chrome, Firefox, etc.) and type in the web address of the phone. For example, `http://IP.address.of.thePhone:8000`

When the Web login front page is displayed. Enter the user name and the password and click **Login**.

The administrator's user name and password are "admin" and "1234" respectively.

## 6 Battery Safety Instructions

- CAUTION: Use only supplied battery.
- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and cause burn or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this guide.

## 7 Important Information

- Only use the battery provided by AEI, may be a risk of explosion if wrong type of battery is used.
- Use only the power adapter supplied with this product.
- If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.
- You may place the handset into the base after each call in order to charge the battery.
- For technical support, please email to [support@aeicomunications.com.tw](mailto:support@aeicomunications.com.tw)

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