

# VoIP Phone

SVH-9208-S / SVH-9108-S

QIG v1.1



# 1 Overview

This phone is a full-feature telephone that provides voice communication. Read this QIG carefully to learn how to operate this product and take advantage of its features.

## Package Contents

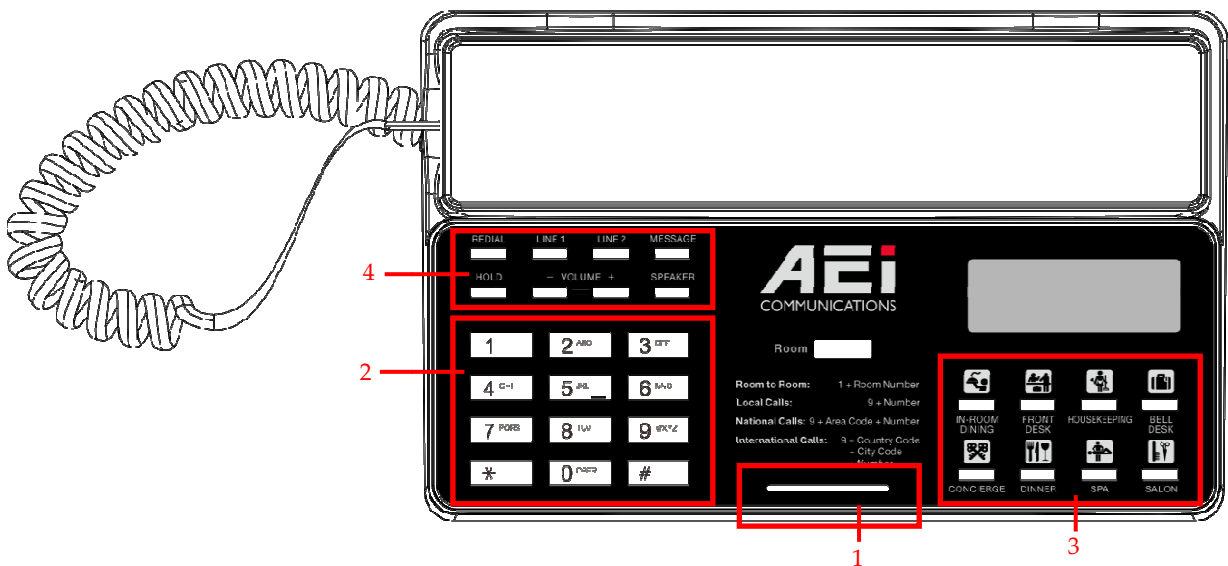
When unpacking the VoIP phone, ensure all the following items are present and undamaged. If anything appears to be missing or broken, contact your dealer for a replacement.

1. Base Unit
2. Handset
3. AC Adaptor
4. RJ-45 Cable
5. Quick Installation Guide (This document)

## 2 Product Description

This chapter contains important information to help you familiarize yourself with the functions of the VoIP phone.

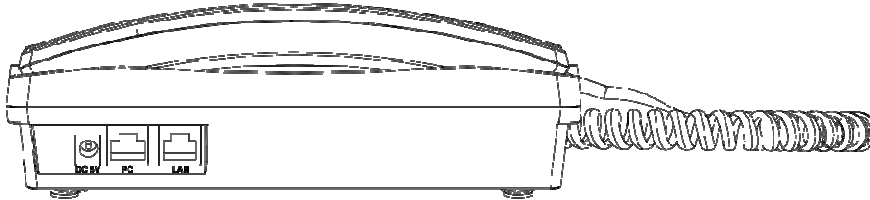
### Front View



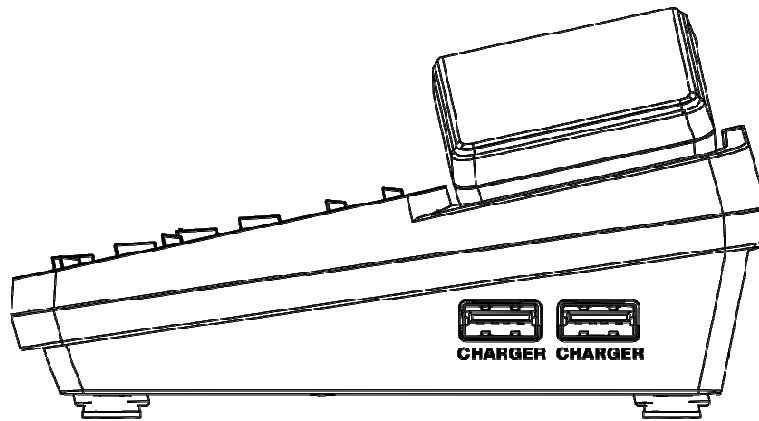
Name	Description
1	Ring Indicator A red light indicator means that you have incoming calls.
2	Dialing Pad Press the buttons to dial a phone number or enter alphabetical characters.
3	Speed dial Service Keys Press any of the keys to speed dial the preset contact number.
4	Function keys
	Redial Press to call the last number dialed.
	Hold Press to put an active call on hold.
	LINE 1 / LINE 2 There are two LINEs bottom in this IP Phone.

Name	Description
Volume control keys	Increases or decrease the volume for the currently active voice receiver for handset. The volume button also controls the ringer volume when on-hook.
MESSAGE	Press to retrieve voice messages.
SPEAKER	Press to activate the speakerphone for hands free conversations.

## Back View



NO.	Name	Description
1	LAN port	Connects to HUB, ADSL, or Switch(PSE)
2	PC port	Connects to computer
3	DC 5V Power jack	Connects to AC power adapter. (Optional. While base unit is not powered via a PSE)
4	Handset jack	Connects to handset.



Name	Description
USB Charger port	Connects to mobile equipment charging cable.

## 3 Operation

### Answering a Call

An incoming call is indicated by a ringing tone and a flashing indicator at the top of both handset and base units. You can answer the call by doing one of the followings:

- Pick up the **handset** to answer the call.

### Making a Call

#### Dialing with the Keypad

- Enter the telephone number with the alphanumerical keypad.
- After entering the number you want to call, press the # key to force dialing or wait for 3 seconds before the number is dialed automatically.

## Call Options

While a call is in progress, a number of additional options are available.

## Using the Speaker Phone

For hands free operation, you can use the built-in speaker to talk on the phone. To use the speakerphone, follow the steps below:

- While talking on the phone, press the **SPEAKER** key on the phone to enable the Speakerphone function.
- Press Speaker key again to terminate the call.

## Putting a Call on Hold

You may want to put a call on hold temporarily while doing some work or attending to a second incoming or outgoing call. To put a call on hold, do one of the following:

- Press the **HOLD** key on the phone to put the call on hold.
- When you receive a second call, press the next available **LINE** key to attend to the new call, and the first call will be put on hold automatically.

## Checking Voice Messages

If the **message waiting indicator** at top of handset or base unit lights up in red, it indicates that there are one or more new messages in voicemail box.

- Press the **MESSAGE** key on the phone to retrieve voice messages.

(An external ITSP or PBX must support voice message feature. And you need to set a voice message code before using the voice mail feature.)

# 4 Support

To configure through the web browser, do the following:

- Ensure the phone is powered up and connected to a DCHP network.
  - Press **HOLD/MUTE \*112\*113#** (**HOLD** for 2-Line / **MUTE** for 1-Line), the IP address is displayed on the LCD screen.
  - Open your browser (such as Chrome, Firefox, etc.) and type in the web address of the phone. For example, `http://IP.address.of.thePhone:8000`
  - When the Web login front page is displayed. Enter the user name and the password and click **Login**. The administrator's user name and password are "**admin**" and "**1234**" respectively.
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## 5 Battery Safety Instructions

- CAUTION: Use only supplied battery.
- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and cause burn or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this guide.

## 6 Important Information

- Only use the battery provided by AEI, may be a risk of explosion if wrong type of battery is used.
- Use only the power adapter supplied with this product.
- If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.
- You may place the handset into the base after each call in order to charge the battery.
- For technical support, please email to [support@aeicommunications.com.tw](mailto:support@aeicommunications.com.tw)

Model:

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